



COMCAST BUSINESS SERVICE ORDER AGREEMENT

Company Name: TopTech School

Order #: _____

Service Location:

Address 1 1209 Central Ave S
 Address 2 Ste 144
 City Kent
 State Washington
 Zip 98032
 Primary Contact Name Sayed Ibrahim Sadat
 Primary Contact Phone 253-652-9199 253-652-8538
 Primary Contact Email sadatsayedibrahim@gmail.com

Billing Location:

Address 1 1209 Central Ave S
 Address 2 Ste 144
 City Kent
 State Washington
 Zip 98032
 Billing Contact Name Account Payable
 Billing Contact Phone _____
 Billing Contact Email _____
 Tax Exempt No

Service Term:**24 Months****Package Code:****\$89.99UBP_BIPerf_SE_WP_2yr****Promo Code:****Package & Promotion Details**

Ultimate Business Package for discounted monthly rate of \$89.99 for months 1-12, increasing to \$104.99 for months 13-24, increasing to then regular rate in month 25. Package includes Business Internet Performance (download speed up to 250 Mbps), SecurityEdge, and WiFi Pro - Expanded Coverage. 2 year term agreement required. Additional \$10 MRC discount with enrollment in EcoBill paperless billing and automatic payments through Comcast's self-service online tool via <https://business.comcast.com/myaccount> within 30 days of service installation. If either EcoBill paperless billing or automatic payment service is cancelled during the promo, the monthly service charge automatically increases by \$10.00. \$20 mobile discount limited to customers with Comcast Business Internet Standard service or higher. Discount applied to Comcast Business Internet bill for 24 months with activation of one Comcast Business Mobile line within 90 days of Internet service installation. After 24 months, or if any of the package services or mobile service are cancelled or downgraded, the \$20.00 discount will be removed. Limit one discount per account regardless of number of lines activated. Equipment, installation, taxes and fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other applicable charges extra and subject to change.

Customer Initials

| Package | Services Included | Package Monthly Service Charge ¹ | Package Non-Recurring Charge ² |
|---|---|---|---|
| Ultimate Business Package | Business Internet Performance WiFi Pro - Expanded Coverage SecurityEdge | \$ 89.99 | \$ 149.95 |
| Additional Equipment(s) and Service(s) | | Qty | Additional Monthly Service Charge¹ Additional Non-Recurring Charge² |
| Business Internet | | 1 | \$ 19.95 |
| Equipment - Modem | | | |
| WiFi Pro | | 2 | \$ 10.00 |
| Equipment - WiFi Pro | | | |
| Service Discount(s)⁴ | | | |
| Installation Fees | | | |
| Total Additional Charges³ | | \$ 29.95 | \$ - |
| | | Monthly Service Charge¹ | Non-Recurring Charge² |
| Total Charge for Service Order | | \$ 119.94 | \$ 149.95 |

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

² Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

³ Comcast Business SmartOffice installation fees are not refundable under the 30 day money back guarantee. Any remaining installment payments for the Service are due upon termination.

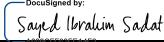
⁴ Discount per Service (e.g. Business Internet, Business Voice, etc.) based on business offer.

General Special Instructions**AGREEMENT**

1. This Comcast Business Service Order Agreement ("Agreement") sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to the above-named customer ("Customer"). This Agreement consists of this document (this "SOA"), the Business Services Customer Terms and Conditions (the "Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, the order of precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions. The Terms and Conditions are located at <https://business.comcast.com/terms-conditions-smb>. Capitalized terms not otherwise defined in this SOA shall have the meaning ascribed to them in the Terms and Conditions. Use of the Services is also subject to the then-current Acceptable Use Policy for High-Speed Internet Services (the "AUP") located at <https://business.comcast.com/customer-notifications/acceptable-use-policy> (or any successor URL), and the then-current Privacy Statement (the "Privacy Policy") located at <https://business.comcast.com/privacy-statement> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a thirty (30) day money back guarantee. If within the first thirty (30) days following installation of a new Service, Customer is not completely satisfied, Customer may cancel the Service and Comcast will issue a refund for the monthly recurring charge paid for the first thirty (30) days of Service, excluding any custom installation fees, voice usage charges, fees, taxes, surcharges and optional service fees. Customer will be charged for any non-refundable fees and other charges. In order to be eligible for the refund, Customer must cancel the new Service within thirty (30) days of installation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If Customer uses the Service in the first thirty (30) days, Customer will be refunded its subscription fees, but charged the applicable one-time fee. For the avoidance of doubt, this money back guarantee does not apply to renewals of an existing Service.

3. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

| CUSTOMER SIGNATURE | |
|--|---|
| By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx | |
| Signature |  |
| Name | Sayed Ibrahim Sadat |
| Title | he |
| Date | 1/18/2023 |

SOA Version: 4.29

| FOR COMCAST USE ONLY | |
|----------------------------|-----------|
| Sales Representative | |
| Sales Representative Code | |
| Sales Manager Name | |
| Sales Manager Approval | |
| Division | |
| SmartOffice License Number | |
| Agreement Generation Date: | 1/18/2023 |



COMCAST BUSINESS SERVICE PROVISIONING DETAILS

Company Name: TopTech School Order #:

BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email No
Number of Static IPs*

Equipment Selection
Business Web Hosting

Comcast Owned
 No

BUSINESS VIDEO CONFIGURATION DETAILS

| Outlet Details | Location | Outlet Type |
|-----------------------|----------|-------------|
| Outlet 1 - Primary | | |
| Outlet 2 - Additional | | |
| Outlet 3 - Additional | | |
| Outlet 4 - Additional | | |
| Outlet 5 - Additional | | |
| Outlet 6 - Additional | | |
| Outlet 7 - Additional | | |
| Outlet 8 - Additional | | |

| Additional Comments | |
|---------------------------|----------------------|
| <input type="text"/> | |
| Total Occupancy | <input type="text"/> |
| OUTLETS 9 & UP | QUANTITY |
| TV Box + Remote (STB) | 0 |

BUSINESS VOICE CONFIGURATION DETAILS

| Directory Listing Details | |
|--|----------------------|
| Directory Listing (Published, Non-Published, Unlisted) | <input type="text"/> |
| Directory Listing Phone Number | <input type="text"/> |
| Directory Listing Display Name | <input type="text"/> |
| DA/DL Header Text Information | <input type="text"/> |
| DA/DL Header Code Information | <input type="text"/> |
| Standard Industry Code | <input type="text"/> |

| Additional Voice Details | |
|---------------------------------------|--------------------------|
| Caller ID (Yes/No) | <input type="checkbox"/> |
| Caller ID Display Name (max 15 char.) | <input type="text"/> |
| International Dialing (Yes/No) | No |
| Call Blocking (Yes/No) | <input type="checkbox"/> |
| Auto Attendant (Yes/No) | <input type="checkbox"/> |
| Enterprise Extension Dialing? | No |

| Hunt Group Configuration Details | |
|--|--------------------------|
| Hunt Group Features Requested (Yes/No) | <input type="checkbox"/> |
| Hunt Group 1 Configuration Type | <input type="text"/> |
| Hunt Group 2 Configuration Type | <input type="text"/> |

| E911 Email Notification Details | |
|---------------------------------|----------------------|
| Opt-in (Yes/No) | No |
| Email Address | <input type="text"/> |



COMCAST BUSINESS SERVICE PROVISIONING DETAILS

Company Name: TopTech School

VoiceEdge Select Configuration Details

Business Voice Configuration Details

Toll Free Configuration Details

| Toll Free Phone # | Calling Originating Area | Associated TN |
|-------------------|--------------------------|---------------|
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