



COMCAST BUSINESS SERVICE ORDER AGREEMENT

Company Name: TopTech School

Order #:
Service Location:

Address 1 **1209 Central Ave S**
 Address 2 **Ste 144**
 City **Kent**
 State **Washington**
 Zip **98032**
 Primary Contact Name **Sayed Ibrahim Sadat**
 Primary Contact Phone **253-652-9199 253-652-8538**
 Primary Contact Email **sadatsayedibrahim@gmail.com**

Billing Location:

Address 1 **1209 Central Ave S**
 Address 2 **Ste 144**
 City **Kent**
 State **Washington**
 Zip **98032**
 Billing Contact Name **Account Payable**
 Billing Contact Phone
 Billing Contact Email
 Tax Exempt **No**

Service Term: 24 Months

Package Code: \$89.99UBP_BIPerf_SE_WP_2yr

Promo Code:
Package & Promotion Details

Ultimate Business Package for discounted monthly rate of \$89.99 for months 1-12, increasing to \$104.99 for months 13-24, increasing to then regular rate in month 25. Package includes Business Internet Performance (download speed up to 250 Mbps), SecurityEdge, and Wifi Pro - Expanded Coverage. 2 year term agreement required. Additional \$10 MRC discount with enrollment in EcoBill paperless billing and automatic payments through Comcast's self-service online tool via <https://business.comcast.com/myaccount> within 30 days of service installation. If either EcoBill paperless billing or automatic payment service is cancelled during the promo, the monthly service charge automatically increases by \$10.00. \$20 mobile discount limited to customers with Comcast Business Internet Standard service or higher. Discount applied to Comcast Business Internet bill for 24 months with activation of one Comcast Business Mobile line within 90 days of Internet service installation. After 24 months, or if any of the package services or mobile service are cancelled or downgraded, the \$20.00 discount will be removed. Limit one discount per account regardless of number of lines activated. Equipment, installation, taxes and fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other applicable charges extra and subject to change.

Customer Initials

Package	Services Included	Package Monthly Service Charge ¹	Package Non-Recurring Charge ²
Ultimate Business Package	Business Internet Performance WiFi Pro - Expanded Coverage SecurityEdge	\$ 89.99	\$ 149.95

Additional Equipment(s) and Service(s)	Qty	Additional Monthly Service Charge ¹	Additional Non-Recurring Charge ²
Business Internet			
Equipment - Modem	1	\$ 19.95	
WiFi Pro			
Equipment - WiFi Pro	2	\$ 10.00	
Service Discount(s)⁴			
Installation Fees			
Total Additional Charges³		\$ 29.95	\$ -

	Monthly Service Charge ¹	Non-Recurring Charge ²
Total Charge for Service Order	\$ 119.94	\$ 149.95

¹ Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

² Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. this excludes any custom installation fees.

³ Comcast Business SmartOffice installation fees are not refundable under the 30 day money back guarantee. Any remaining installment payments for the Service are due upon termination.


⁴ Discount per Service (e.g. Business Internet, Business Voice, etc.) based on business offer.

General Special Instructions
AGREEMENT

1. This Comcast Business Service Order Agreement ("Agreement") sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to the above-named customer ("Customer"). This Agreement consists of this document (this "SOA"), the Business Services Customer Terms and Conditions (the "Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, the order of precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions. The Terms and Conditions are located at <https://business.comcast.com/terms-conditions-smb>. Capitalized terms not otherwise defined in this SOA shall have the meaning ascribed to them in the Terms and Conditions. Use of the Services is also subject to the then-current Acceptable Use Policy for High-Speed Internet Services (the "AUP") located at <https://business.comcast.com/customer-notifications/acceptable-use-policy> (or any successor URL), and the then-current Privacy Statement (the "Privacy Policy") located at <https://business.comcast.com/privacy-statement> (or any successor URL), both of which Comcast may update from time to time.

2. Each Comcast Business Service ("Service") carries a thirty (30) day money back guarantee. If within the first thirty (30) days following installation of a new Service, Customer is not completely satisfied, Customer may cancel the Service and Comcast will issue a refund for the monthly recurring charge paid for the first thirty (30) days of Service, excluding any custom installation fees, voice usage charges, fees, taxes, surcharges and optional service fees. Customer will be charged for any non-refundable fees and other charges. In order to be eligible for the refund, Customer must cancel the new Service within thirty (30) days of installation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If Customer uses the Service in the first thirty (30) days, Customer will be refunded its subscription fees, but charged the applicable one-time fee. For the avoidance of doubt, this money back guarantee does not apply to renewals of an existing Service.

3. Modifications: All modifications to the Agreement, if any, must be captured in a written Amendment, executed by an authorized Comcast Vice President and the Customer. All other attempts to modify the Agreement shall be void and non-binding on Comcast. Customer by signing below, agrees and accepts the Terms and Conditions of this Agreement.

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at http://business.comcast.com/terms-conditions/index.aspx	
Signature	
Name	Sayed Ibrahim Sadat
Title	he
Date	1/18/2023

SOA Version: 4.29

FOR COMCAST USE ONLY	
Sales Representative	
Sales Representative Code	
Sales Manager Name	
Sales Manager Approval	
Division	
SmartOffice License Number	
Agreement Generation Date:	1/18/2023



COMCAST BUSINESS SERVICE PROVISIONING DETAILS

Company Name: TopTech School Order #:

BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email

No

Equipment Selection

Comcast Owned

Number of Static IPs*

Business Web Hosting

No

BUSINESS VIDEO CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type
Outlet 1 - Primary		
Outlet 2 - Additional		
Outlet 3 - Additional		
Outlet 4 - Additional		
Outlet 5 - Additional		
Outlet 6 - Additional		
Outlet 7 - Additional		
Outlet 8 - Additional		

Additional Comments

Total Occupancy

OUTLETS 9 & UP	QUANTITY
TV Box + Remote (STB)	0

BUSINESS VOICE CONFIGURATION DETAILS

Directory Listing Details

Directory Listing (Published, Non-Published, Unlisted)	
Directory Listing Phone Number	
Directory Listing Display Name	
DA/DL Header Text Information	
DA/DL Header Code Information	
Standard Industry Code	

Additional Voice Details

Caller ID (Yes/No)	
Caller ID Display Name (max 15 char.)	
International Dialing (Yes/No)	No
Call Blocking (Yes/No)	
Auto Attendant (Yes/No)	
Enterprise Extension Dialing?	No

Hunt Group Configuration Details

Hunt Group Features Requested (Yes/No)	
Hunt Group 1 Confituration Type	
Hunt Group 2 Confituration Type	

E911 Email Notification Details

Opt-in (Yes/No)	No
Email Address	



COMCAST BUSINESS SERVICE PROVISIONING DETAILS

Company Name: TopTech School **Order #:** _____

VoiceEdge Select Configuration Details

[illegible]

Business Voice Configuration Details

[illegible]

Toll Free Configuration Details

Toll Free Phone #	Calling Originating Area	Associated TN